

## MONTHLY HIGHLIGHTS REPORT

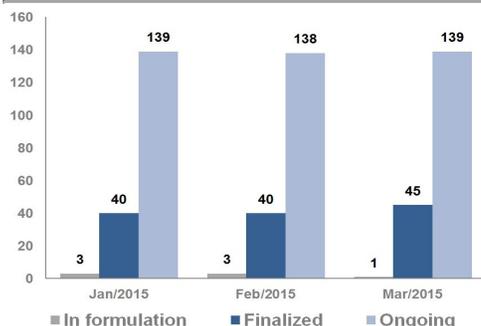
This report provides monthly institutional (Victims Unit, Ministry of Health, National Historical Memory Center and Mayor's/Governor's Offices) and Victims Law achievements.

Corresponding VISP activities that have contributed to these achievements are included below each achievement.

### VISP STRATEGIC OBJECTIVE

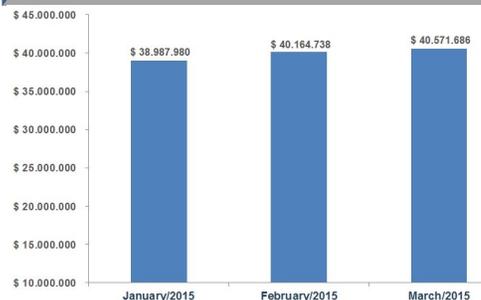
Provide accompaniment and technical support for GoC policies, systems and institutions at the national, departmental and municipal levels, to strengthen capacities and build necessary competencies for the timely and effective execution and implementation of the Victims Law.

VISP projects by status and month



\* One project was cancelled between January and February 2015.

Value of VISP's formulated projects by month



### IR1. Improved GOC Strategic Management for Victims Law

#### Comprehensive Route streamlines Victims Units' existing channels to respond to victims

- The Victims Unit replaced its former "single route" with a new "Comprehensive Route" to provide victims with timely, centralized and differential responses, articulating and coordinating all in-person, written, telephonic and virtual information channels into a single dossier
- Additionally, a specialized group was created to respond to victims' petitions and writs, meeting a need presented by high numbers of requests (over 3 million have been responded to in the last three years alone)
- Moreover, the response process was evaluated, response formats were created, and an application was created to follow-up and decentralize processes

#### Communication projects strengthen Regional Offices' dissemination of the Victims Law

- VISP supported the Victims Unit's Regional Offices in Magdalena, Urabá, Sucre, Córdoba, Cauca, Caquetá, Chocó, Bolívar, Sucre and La Guajira to develop regional communication projects, ensuring closer connections between victims and the GoC and the dissemination of information on the Victims Law
- Projects differ by region, reflecting local needs and desires, and include, among others, television spots with information for victims, newspaper inserts on the Victims Unit, adaptations of national materials given local and cultural needs, and storytelling projects collecting and sharing victims' experiences

#### Characterization strategy ensuring victims' rights developed with the Victims Unit

- With the Victims Unit's National Information Network, a characterization strategy was designed to produce updated information on victims' situation and provide municipalities with guidelines to characterize victims and ensure the enjoyment of rights
- As part of this strategy, an information tool was constructed to consolidate national and local information, which to date has characterized capital cities' information on Victims Single Registry inclusion, assistance and humanitarian aid, and comprehensive reparation

### IR2. Improved GOC Rehabilitation Services for the Wellbeing of Citizens

#### Self-care reaches Victims Unit's high leadership

- 26 leaders participated in a workshop, including 18 Regional Directors (with Sucre, Córdoba, Caquetá, Magdalena, Bogotá, Nariño, Cauca, Chocó & Antioquia) and...

...8 national leaders, including the institution's director and sub-director and departmental heads of reparation, human talent and ethnic affairs, among others

- The workshop covered self-care, preventing emotional exhaustion and improving leadership abilities, stressing the importance of these skills in all levels of the entity

#### Optimizing hospitals and health service centers for functional rehabilitation to victims

- Technical assistance was provided to design architectural plans were developed for five hospitals, two in Cartagena and one each in Quibdó, Apartadó and Popayán to organize and provide local functional rehabilitation services for persons with disabilities
- Moreover, physical spaces were selected in Apartadó, Cartagena and Quibdó to develop community centers and rehabilitation services for victims with disabilities

#### Communications strategies for PAPSIVI and registering victims with disabilities at the local level

- In order to respond to a lack of information and confusion about the Victims Psychosocial and Comprehensive Health Program (PAPSIVI), VISP supports a strategy to establish communication channels between information with public servants and victims on how PAPSIVI works, what it does and how to access it
- A second communication strategy targets victims with disabilities and their families, and public officials and reparations liaisons who support the registration process of victims with disabilities
- Assessments of current situations have been carried out in nine departments (Antioquia, Cauca, Magdalena, Chocó, Nariño, Caquetá, Bolívar, Córdoba, Sucre)

### IR3. Transitional Justice Processes Advanced

#### "From Cartagena to Tumaco: a Journey to Memories"

- As part of the strategy to disseminate the general report Basta Ya!, support was provided to the CNMH to develop an interactive website, "From Cartagena to Tumaco"
- The page has videos and testimonies on memory and resistance and different locations that are representative in the history of the armed conflict in the country, contributing to the GoC's responsibility to promote the disclosure of memory and truth on the armed conflict
- Since its release to the general public on March 1, the multimedia page has been accessed by 1,717 visitors

#### Guidance on institutional offer to invest of reparation compensations in Popayán

- An encounter with 250 heads of households who are victims and the Victims Unit's Regional Office in Cauca...

disseminated public and private institutions' programs to contribute to victims' sustainable investment of their financial compensations

- Popayan's Infrastructure Secretary, the Social Prosperity Department's and the Victims Unit socialized agreements on new housing, housing improvement, professional and technical education, professional guidance for productive products and entrepreneurship, and collected victims' investment preferences

#### Second Encounter of Virtual Memory Managers

- 30 representatives from 12 memory initiatives from around the country met in Bogotá to share experiences from over two years creating historical and cultural memory and interactive memory spaces on the web
- Supported by USAID and IOM, the CNMH's digital literacy project seeks to contribute to the strengthening of communication skills of local memory initiatives that seek to recognize and dignify the rights of victims

### IR4. Select GOC Institutions and Systems Accommodate the Specific Needs of Ethnic Groups and Women

#### Chocó approves mandate for election of indigenous representatives to Victims Law's participation spaces

- For the first time in the implementation of the Victims Law, in Chocó a mandate was developed that provides innovative methodologies to elect and represent ethnic authorities to participation spaces created by the law
- Developed with the support of the Victims Unit's Regional Office, the Permanent Indigenous Roundtable in the department and VISP, the initiative was approved and validated by 87 representatives from 30 municipalities, who represent five indigenous organizations
- Officials from Bogotá visited Chocó to learn about the initiative for its possible replication in other areas

#### Quote



"Destroyed weapons can do much more than weapons being used," stated Antonio Navarro Wolff, ex-guerrilla from M-19 and current Senator, during an event commemorating 25 years since the group's demobilization in Bogotá supported by the CNMH, IOM, USAID and Bogotá's Mayor's Office



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# VISP Monthly Highlights 23 - March 2015

## Institutional Strengthening of Select GoC Entities

### Victims Assistance and Reparation Unit (Victims Unit)



#### Institutional capacities:

- Comprehensive Route developed to streamline attention and responses

#### Individual competencies:

- Training sessions on the process to elect participation roundtable representatives
- Socialization of the RNI with Victims Unit's municipal victims liaisons

### National Historical Memory Center



#### Institutional capacities:

- Interactive multimedia site, "From Cartagena to Tumaco" put into production
- Screening of the document "There was no time for sadness" in the regions

#### Individual competencies:

- Booklet on historical memory for regional authorities completed and socialized
- Photography workshops with CNMH staff and consultants in Bogotá

### Ministry of Health



#### Institutional capacities:

- Sessions to advance PAPSIVI's communication strategy to strengthen the register of victims with disabilities in the regions
- Encounters to present physical rehabilitation projects with health secretaries in the regions
- Presentation of methodological guidelines for intervention carried out by PAPSIVI's interdisciplinary teams

#### Individual competencies:

- Focal groups and working groups in the field with municipal health secretaries, health service providers and other entities to identify programs and offer for child and adolescent victims of anti-personnel mines, unexploded munitions and improvised explosive devices

### Mayor's and Governor's Offices

#### Institutional capabilities:

- Encounters with Governor's and Mayor's Offices in Sucre and Córdoba to define ethnic and gender strengthening activities; training with public servants from these offices

#### Individual competencies:

- Dissemination of decree-law 4633 with public servants from Caquetá's Governor's Office

## Highlights by Target Municipality

### Antioquia: Medellín, Necoclí, Turbo, Apartadó and Chigorodó

R1: Preparation to elect victims participation roundtables; R2: Mutual support groups in Medellín; strengthening communication strategies in Urabá and physical rehabilitation in Apartadó; R3: Socialization of human rights toolbox in Medellín; R4: Sexual violence workshop in Turbo; strengthening ethnic approach in Necoclí and Apartadó

### Bolívar: Cartagena, María la Baja, San Juan Nepomuceno, San Jacinto, Carmen de Bolívar

R1: Training on Participation Protocol in Carmen de Bolívar; session to take victims' declarations; R2: Communication strategies advanced; strengthening physical rehabilitation projects in Cartagena; R4: Workshops with Narrar para Vivir

### Chocó: Quibdó, Bojayá, Riosucio

R1: Preparation for election of participation roundtables-Bojayá, Riosucio and Quibdó

### Caquetá: Florencia, La Montañita, Cartagena del Chairá

R4: Socializing decree-law 4633 and declaration-taking with indigenous communities

### Cauca: Popayán

R3: Guidance on institutional offer for investment of compensations in Popayán; R4: Support for differential approach to Victims Law in Popayán

### Córdoba: Montería, Montelíbano, Tierralta

R1/R4: Massive declaration-taking sessions, including with indigenous communities in Tierralta; R3: Screening of "There was no time for sadness" in Tierralta and Montería; workshop on reconciliation methodology; R4: Workshop with Afro-Colombian leaders

### La Guajira: Riohacha, Dibulla, San Juan del Cesar

R1: Booklet on historical memory for regional leaders socialized; R4: Support for an ethnic approach; workshops with indigenous leaders to define strengthening actions

### Magdalena: Santa Marta, Ciénaga, Fundación

R1: Participation Roundtable workshop; R2: Communication strategies advanced; R4: Workshop to socialize decree-law 4633; workshop against GBV in Fundación

### Nariño: Pasto, Samaniego, Tumaco

R1: Workshop with local entities in Tumaco; Socialization of booklet on historical memory for regional authorities in Tumaco

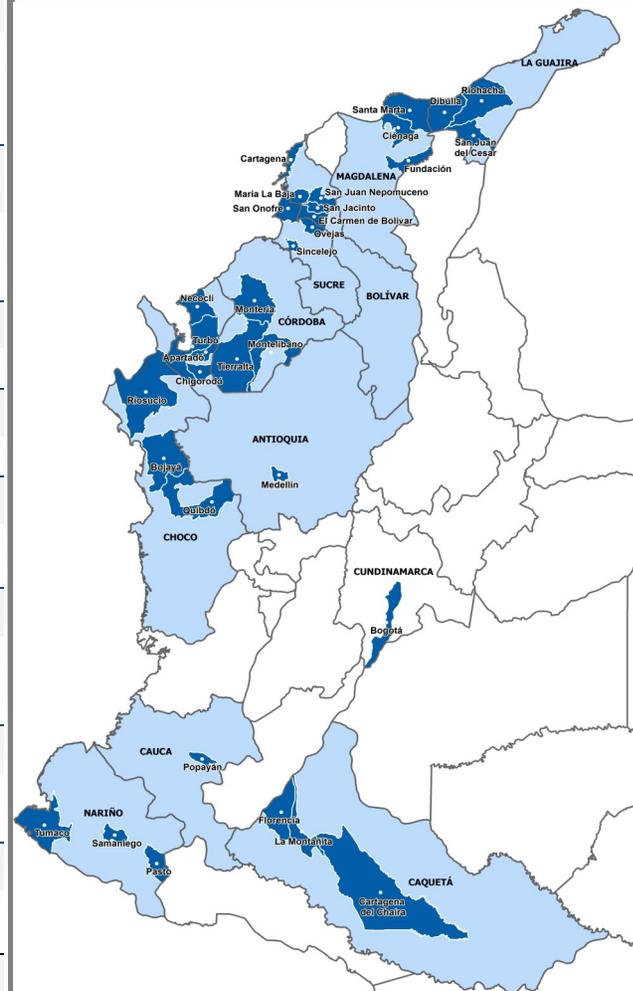
### Sucre: Sincelejo, San Onofre, Ovejas

R1: Sessions to take victims' declarations; training with Governor's Office on Victims Law; R4: Diffusion of the Dissemination Backpack in Sincelejo

### Bogotá

R1: Photography workshops the CNMH; R2: Trainings on the guide for a psychosocial approach in attention, assistance and reparation with Bogotá's High Council

## VISP Targeted Regions



## Highlighted Products

"From  
Cartagena to Tumaco:  
A Journey to Mem-  
ories," available at  
<http://goo.gl/Z4F8ft>

